



RUFF SPOT

DOG DAYCARE & SPA INC.

Client Handout

Dog: _____ Dog: _____

Date: _____ Assessor: _____

Your dogs' first day will be: _____

Day care reminders:

- Weather permitting, dogs' play outside throughout the day. Large dogs are separated from the small dog/quiet dog group until their morning excess energy is gone. At noon they are mixed together and will play inside and out as we see fit.
- You may see a partition wall separating the dogs indoors. This is to ensure everyone gets safe, fun play.
- We provide fresh water, shade, dog pools (weather permitting) and other fun play materials. There is no food permitted at day care except for puppies that may require a meal for growth.
- Treats will be used for treadmill training to ensure a positive experience.
- **Little barking and no rough play.** There will be no excessive barking, demand barking and rough play with dogs. Dogs can of course play and make appropriate communication noise.
- No mounting, charging, prey stalking or body slamming.
- Dogs that cannot relax in day care and are 'owner searching' cannot stay in day care. Dogs that are consistently picking on other dogs may need intervention techniques and could possibly need to be removed from daycare. Dogs that puncture another dog will be removed from day care unless it was in self defense.
- We may introduce toys for extra play. No toys that squeak or toys that are able to be tugged on by two dogs. (Tennis Balls, Rubber Kong's etc. are acceptable.) Ball play will be limited to those dogs that don't resource guard their toys.
- We will be slowly introducing treadmills to help tire the dogs and send them home to you just wanting to cuddle! Each dog will be taught in a positive way how to enjoy the treadmill and will receive up to 30 minutes a day depending on physical ability. If you do not want your dog to utilize the treadmill, this is no problem, please let the Ruff Spot staff know so we can take them off our daily treadmill lists. **PLEASE be forthcoming in your registration forms in regards to your dog's overall health. If your dog has ANY medical conditions that could be aggravated by the use of a treadmill or if daycare staff feel the dog is not physically capable enough for treadmill use, you will be notified. Daycare rates do not change if treadmill is not utilized.**

- Because dogs are dogs and we allow them to play like dogs, your dog may get scratched or nipped. We do watch the dogs at all times but we cannot watch all dogs at once. We will notify you of any injury we notice.
- Our staff makes every attempt to keep the dogs safe but sometimes they just get goofy! Trust that your dog(s) mean a lot to us and that is why we work here.
- Our methods of discipline for dogs include: Calling them by name, interrupting with water, applying a thundershirt or calming band for relaxation, calm kenneling or attaching a leash. All methods are done in a very positive way.
- Owners should continue to work with their dogs on come, settle, grabbing the collar in a positive manner, sit and down. Day care will not work if it is the only outlet for energy and boundaries and play.
- We very rarely have a true dog fight in the day care. If we do have a dog fight we have a protocol we practice to keep the dogs and staff safe. We will grab the back end of the dog first to protect ourselves from being bitten. We may use spray shield to keep the rest of the pack from getting involved. (This is a highly scented citronella spray that does not harm the animals. You are more than welcome to test it on your hand-just ask!)
- IT IS HIGHLY RECOMMENDED that your dog be on a flea and tick prevention program while attending day care. Summer or winter. We can apply these products for you if you wish. Simply provide us with the product, we will write the dog's name on the box and apply! Some products can be very toxic to your pet. Please read this excerpt from Edmonton Humane Society veterinarian Dr. Anthea Smith:

The veterinary flea control products include advantage, advantage multi, revolution, sentinel, and frontline which are generally very safe and I have no problem using on my own pets. Many over the counter "spot on" flea control products are also available which usually contain pesticides. People should carefully follow label directions and monitor their pets for any signs of an adverse reaction after application, particularly when using these products for the first time. They should talk to their vet about product recommendations, especially if their pet is ill, very young, or geriatric. At the Edmonton Humane Society we use Revolution and Advantage multi on hundreds if not thousands of animals per year and do not see reactions.

- You must attend on the scheduled day or schedule you have provided for us. Sorry there is no drop-in daycare. If you miss one of your scheduled days without notifying us (24 hrs notice), you will be charged. Failure to attend 2 weeks in a row without notifying us will result in your dog's loss of spot in the day care.
- Your dog must have a quick release collar for use in the day care for safety.
- We will ask your dog to sit and stay several times during the day. This is to ensure they stay calm and establish boundaries.
- We will keep you apprised of any issues in daycare as well as the positives.
- Please bring your client package on your first day as well as copies of vaccinations and flea and tick prevention (if applicable).
- If you have any questions please don't hesitate to call Julie at 780-464-7833.